

Is the LMC Patient Portal Secure?

The LMC Patient Portal is very secure - your information is protected with the same high level of security that all healthcare organizations are required to follow.

- Information you access within your Patient Portal account is protected with secure encryption - the same security protocol that banks use to protect your financial information.
- Your Patient Portal account is password protected and linked to your verified email address.
- As with any online account you manage, you will want to keep your login information safe by:
 - 1) not sharing your username and password with others,
 - 2) creating a "strong" password, or one that is hard to guess, and
 - 3) logging out of your account when you have completed viewing your information in the Portal.

**Don't have an email account?
Here are some free provider suggestions...**

- **Gmail**
<https://mail.google.com>
- **Hotmail**
<https://login.live.com>
- **Yahoo**
<https://login.yahoo.com>

PIN #: _____

Username: _____

<https://patientportal.intelichart.com>

**Questions regarding the
LMC Patient Portal?**

Contact us:

(361) 798-3671 - Option #3

**Lavaca Medical Center
1400 North Texana Street
Hallettsville, Texas 77964**

Open the door between you
and your healthcare.



**PATIENT
PORTAL**



**Quick.
Secure.
Convenient.**

The Portal is *YOUR* Health Information Tool

The LMC Patient Portal is an excellent tool to help you, the patient, navigate your healthcare information in a convenient and secure manner.

On *Your* Time...

Your time is a valuable commodity. The Portal is a simple way to maximize your time and information...all at your convenience.

Available at *Your* Convenience...

Accessing the Portal is on your own schedule. At home or on-the-go...it is available to you.

- Connect to the Portal anywhere by using an Internet browser
- Ability to access your account 24/7
- Use your smartphone or tablet for access

Patient Portal Features Available to You

Inpatients

- Lab Reports
- Summary of Care
- Medications Listing
- Allergy Listing

Outpatients

- Lab Reports
- Appointment History

Please allow at least 48 hours for results to be posted.

Please contact your physician if you have any questions regarding results.

Register Today!

Provide your personal email to LMC Staff.

You will receive an email from "no-reply@patientportal.net" which will include a registration PIN#.

Click the link within the email. Click on the "Create an Account" tab. Select the option to register by. (For example, Email Address)

Fill out all of the requested information. (Email address, password, person registering, PIN# received in "Welcome Email", date of birth, security question, and security answer)

If you wish to add a child or dependent to your account, you may do so at this time. Read & agree to the "Terms and Conditions"

Click "Complete" to finish the registration process.

You will receive a pop-up message verifying your new Patient Portal account.

You are now registered to use the Patient Portal.

Our Answers to *Your* Questions...

How do I log into the Portal?

To log into the Patient Portal, type the URL, <https://patientportal.intelichart.com> into your Internet browser. Then, simply enter your user name and password (created in the online registration process).

How do I locate my Clinical Summary of Care document on the LMC Patient Portal?

To locate the Clinical Summary of Care document, please follow the steps below:

- Login to your Patient Portal Account
- Click "My Chart" near the top of the page
- Go to the "Documents" Tab
- Under the Documents section click on the most recent "Clinical Summary for (Patient Name)" - the most recent is at the top of the list.
- Information will load for viewing

What if I have technical problems or questions regarding the Portal?

If you have any issues or questions regarding the LMC Patient Portal, please contact us by calling (361) 798-3671 and selecting Option #3.

